

PRIVACY POLICY

We respect your privacy. This Privacy Policy outlines the manner in which your data is collected and used by Confiado Pharmaceuticals Pvt Ltd. You are advised to please read the Privacy Policy carefully. By accessing the services provided by the Website, you agree to the collection and use of your data by us in the manner provided in this Privacy Policy.

If you have questions or concerns regarding this statement, you can contact us at +91 7025757755 or email us at confiadopharma@gmail.com

The Policy does not apply to the procedures and practices followed by entities that are not managed, owned or controlled by us or to the people that are not engaged, employed or managed by us.

Through this document, we wish to make you:

- Feel at ease while using our websites.
- Feel confident while sharing information with us.
- Aware that you may contact us with your questions or concerns about privacy on this website.
- Aware that by using our websites, you are agreeing to the collection of certain data.

Information that may be collected from you

We collect the details provided by you on registration, together with information we learn about you from your use of our service and your visits to our website and other websites accessible from them.

We may collect additional information in connection with your participation in any promotions or contests offered by us and information you provide when giving us feedback or completing profile forms. We also monitor customer traffic patterns and website use, which enables us to improve the service we provide. We will collect only such information as is necessary and relevant to us to provide you with the services available on the website.

While you use our website, we may have automatic access to (receive and collect) certain anonymous information in standard usage logs through our web server, obtained from “cookies” sent to your browser from web server cookies stored on your hard drive, including but not limited to:

Computer-identification information.

- IP address, assigned to the computer which you use.
- The domain server through which you access our service.
- The type of computer you're using.
- The type of web browser you're using.

While you are transacting on our website, personally identifiable information collected about you may include:

- First and last name.
- Email addresses.
- Contact details, including phone numbers.
- PIN/ZIP code.
- Demographic profile (like your age, gender, occupation, education, address and durables owned).
- Personal preferences and interests (such as books, movies, music and so on), and
- Your opinion on the services and features offered on our websites.

We may also collect the following information about:

- The pages you visit/access.
- The links you click on our website.
- The number of times you access the page.
- Things you view, add to a cart, or add to a wish list.
- Other websites you open simultaneously while browsing ours.

You may terminate your account at any time by writing to us at confiadopharma@gmail.com. We will disable access to your account within 2 working days of receiving your mail. However, your information may remain stored in archive on our servers even after the deletion or termination of your account.

When / How do we collect the information?

We will collect anonymous traffic information from you when you visit our website.

We collect personally identifiable information from you when you register with us or transact as a guest. During registration, you may be required to give us your contact information (such as name, email address, date of birth, gender, pin code, mobile number, occupation, interests, etc.) Upon registration, users may receive communications from us (e.g., newsletters, updates).

We use this information to contact you about the services you are using on our website and services in which you have expressed interest.

We may request certain personally identifiable information from you on our order form, in order to be able to fulfil your requested service. You have the option to provide demographic information (such as occupation, education and gender) to us; we encourage you to submit this information so we can provide you a more personalized experience on our website.

We are the sole owners of your information collected by us at different points on our Website. We will collect personally identifiable information about you only as part of a voluntary registration process, guest check out, online survey, or contest or any combination thereof.

The website contains links to other websites. We are not responsible for the privacy practices of such websites which we do not own, manage or control.

We may, at certain times, make chat rooms, forums, instant messengers and message boards and other services available to you. Please understand that any information that is disclosed in these areas becomes public information. We have no control over its use and you should exercise caution when disclosing your personal information to anyone.

If you use a bulletin board or chat room on this website, you should be aware that any personally identifiable information you submit there can be read, collected, or used by other users of these forums, and could be used to send you unsolicited messages. We are not responsible for the personally identifiable information you choose to submit in these forums.

How is the information used?

We use your contact information to send you:

- Password reminder and registration confirmation.
- Changes in the service policies or terms of use.
- Event-based communications, such as order information, renewal notices, invites, reminders, etc.

We use your personal information to:

- Improve personalized features on our websites to enhance your experience.
- Contact you for account/profile-related matters or any other reason as may be necessary.
- To preserve social history as governed by existing law or policy.

We use anonymous traffic information to:

- Recognize your usage privileges to our website.

- Administer and manage smooth functioning of our website by diagnosing problems.
- Track your session and activities so that we can understand better how people use our website.

Who do we share your information with?

We do not share or rent your information with third parties except our agents and alliance partners.

We do not rent, sell or share your personal information and we will not disclose any of your personally identifiable information to any other third parties, unless:

Required by special circumstances such as compliance with subpoenas, court orders, requests/order from legal authorities or law enforcement agencies requiring such disclosure, or as may be required under the provisions of any applicable laws in this regard, and

To help investigate, prevent or take action regarding unlawful and illegal activities, suspected fraud, potential threat to the safety or security of any person, violations of our terms of use or to defend against legal claims.

We reserve the right to disclose your personal identifiable and email address information as required by law and when we believe, at our sole discretion and in our understanding, that this disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our websites.

If you have any questions about the security on our website, you can email us at: confiadopharma@gmail.com

Voluntary disclosure of information.

Supplying personally identifiable information is entirely voluntary. You are not required to register with us in order to use our websites. However, we offer some services only to visitors who do register:

We provide you with the opportunity to opt out of having your email address used for certain purposes, when we ask for this information. If you no longer wish to receive our newsletter and promotional communications, you may opt out of receiving them by selecting your preferences in "My Account". If your personally identifiable information or email address change, or if you no longer desire our service, you may correct, update, delete or deactivate it by emailing us at confiadopharma@gmail.com